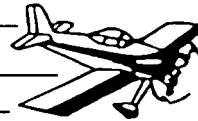


VAN'S AIRCRAFT, INC.

14401 N.E. KEIL RD. • AURORA, OREGON 97002 • (503) 678-6545

FAX (503) 678-6560



MERCHANDISE RETURN FORM

IT IS NOT NECESSARY TO CALL FOR PERMISSION TO RETURN MERCHANDISE IF YOU USE THIS FORM.

WARRANTY: Return all defective items to the original manufacturer. The manufacturer (*not* Van's Aircraft, Inc.) warrants all items that Van's Aircraft, Inc. does not manufacture. Keep all paperwork with any received item so it is available if the item must be returned.

Any item returned must be in "AS NEW" condition and be a product that we currently sell. No opened software may be returned. Custom manufactured components cannot be returned. Returns on Avionics, Electronics, Whelen lighting systems, and instrumentation will only be accepted within 60 days of purchase. All other items may be returned within 2 years from the date of purchase by **original purchaser only**. A 10% restocking fee will be charged on returns unless Van's determines that circumstances dictate otherwise.

CONDITION OF RETURNED ITEMS:

- Must be in 'as new' condition...no holes, no paint, etc.
- Must be returned in original packaging with all documentation, instructions, etc.
- Must be packaged so as to avoid damage during return shipment.

Please supply the following information:

Name: _____ Customer Number: _____ Invoice
Number: _____

Order number: _____ Day phone: _____
email _____

Reason for return:

- Incorrect merchandise received
- Incorrect merchandise ordered
- Defective merchandise (please explain below)
- Other (please explain below)

NOTES:

Action you would like us to take:

Replace with correct merchandise Refund Credit my Van's Aircraft
account: _____

Credit Visa/Mastercard account: _____ exp date _____

Exchange for:

Other:

NOTES:

IN CASE OF SHIPPING DAMAGE, CALL VAN'S IMMEDIATELY.